



Content

- Reflection Purpose and Objectives
- Data Shared
- Demo centralised student information application
- Descriptive and Predictive (triangulation) Data Analysis
- Data inventory and standards: Pitfalls & Solutions
- Responsibility and task sharing



Reflections

Purpose

To advance the learning analytics within Sol Plaatje University to enhance student support initiatives through collaborative partnerships with the Centre for Teaching, Learning and Programme Development (CTLPD), Library and Information Services and the Division of Student Affairs (DSA). Further, to create a shared system integrating student service data, academic support, library, residence, sport, health and wellness, and student development collaboratively. The system will allow for the creation of learning support pathways, including developing an early warning system to identify students at risk and proactively develop personalised support programmes.

Objectives:

- Create tools in the system that make use of a standard data format and vocabulary to maintain costs and improve research outputs
- Create a purposeful shared dashboard that leads to data that provides deeper educational insights (using predictive analytics).
- Ensure strong documentation and implementation guidance.
- Provide professional staff capacity development in learning analysis literacy.



Reflections

Key Metrics

- Reduction in manual data capturing and reconciliation time.
- Increased cross-divisions' data visibility.
- Increased number of early identification of students at risk.
- Increased number of students participating in proactive interventions.
- Reduction in at-risk student dropout rates.
- Increase in the percentage of staff using the dashboard weekly.

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Topic	Activities	Tasks		
	Introduce learning analytics	Audit existing datasets (e.g., format and		
Planning and	aims and objectives.	accessibility)		
stakeholder	Data inventory and	Agree on a common data vocabulary		
engagement	standards	Draft data sharing agreements, including who		
	Governance framework	inputs, maintains and accesses the data.		
Capacity	A series of training and	Interpreting dashboard metrics		
Building and	development on learning	Ethical use of data		
Training	analytics			
System design and integration	 Create a centralised student information application. Create a shared dashboard with role-based access. 	Integrate systems (IT)		
Pilot testing and iterations	Roll out the dashboard prototype for inputs.	 Rollout to small group (e.g., 1st years in campus housing) Track false/negative alerts Conduct surveys/focus groups on the usefulness of the dashboard 		
Documentation, Research Integration and scaling	 Develop procedures and guidelines for data management. Publish findings on student success using system data Scale deployment across faculties and divisions 	 Outline purpose, principle, procedures, roles and responsibilities. Develop user and technical guides. Publish on student success- retention, holistic well-being, effective support services, etc. Map annual scale deployment. 		

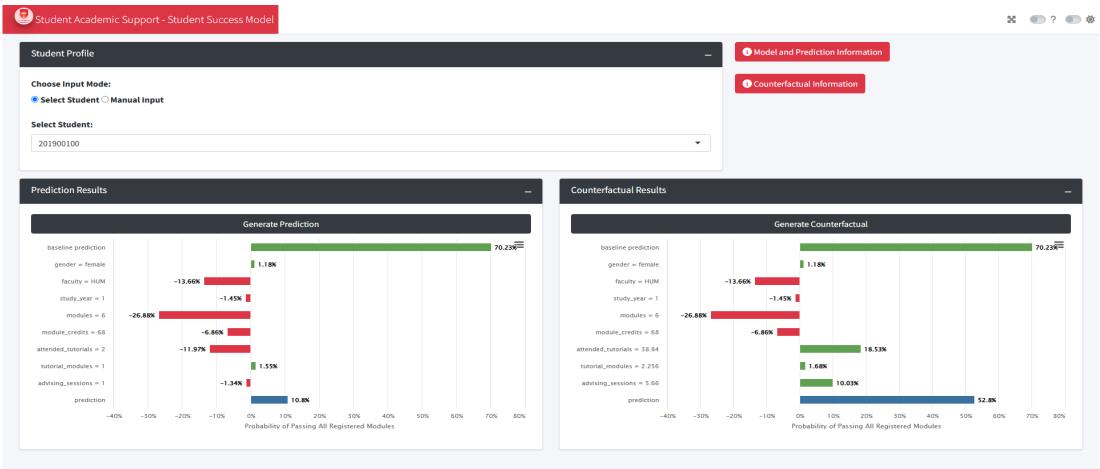


Data Shared

Division/Department	Data Received and analysed
Campus Housing and	2023 Graduate Data
Accommodation	2025 Student Registration
	2025 Student Residence Data
	2025 Student Residence Data- Disability
	2025 Student Residence Check In Report
Library and Information Services	2025 Library Resources Service Data
	2025 Core Curriculum Attendance (Information Literacy)
Student Health and Wellness	2025 Thrive Programme Data
	2025 Mid-year Examination Prep H&W
Student Life and Development	None



Student Success Model





Student Success Model

tudent Academic Support - Student Succes	s Model			₩ • ?
udent Profile		-	Model and Prediction Information	
oose Input Mode:			3 Counterfactual Information	
Select Student Manual Input				
nder:	Faculty:	Year of Study:		
emale	▼ HUM ▼	1		
odules Registered:	Module Credits:			
5	60			
torial Attendance:	Tutorial Modules:	Advising Sessions:		
5	3	1		
,				
ediction Results		_ Counterfactual Results		
	Generate Prediction		Generate Counterfactual	
baseline prediction		70.23% baseline prediction	70.	23%
gender = female	18%	gender = female	1.18%	
faculty = HUM -13.66%		faculty = HUM	-	
study_year = 1 -1.45%		study_year = 1 -1.459		
	3.1%	modules = 5	3.1%	
	3.35%	module_credits = 60	3.35%	
tended_tutorials = 5		attended_tutorials = 15.29	13.35%	
tutorial_modules = 3 -8.9%		tutorial_modules = 3	2.39%	
	2.15%	advising_sessions = 1	1.91%	
prediction	31.4%	prediction		80.4%
-30% -20% -10% 0%	10% 20% 30% 40% 50% 60%	70% 80% -20% -10%	0% 10% 20% 30% 40% 50% 60% 70%	80% 90



Student Experience

Activities/Initiatives

Student Engagement	%	Student Development	%
Environmental Sustainability Awareness	92.9%	Pre-Exposure Prophylaxis	91.0%
Wellness and Wellbeing Initiatives	92.6%	Student Development	90.7%
Sport Clubs Activities	90.9%	Alcohol & Drug Abuse	89.6%
Clubs & Societies Activations	89.1%	Sports Codes management and support	85.7%
Mental Health Support	88.6%	Student Governance	79.8%

Satisfaction with University Resources

Faculty Support



Sports Services
82.6%





Academic Advising



Mental Health & Wellness Support



Response & Patrol



%

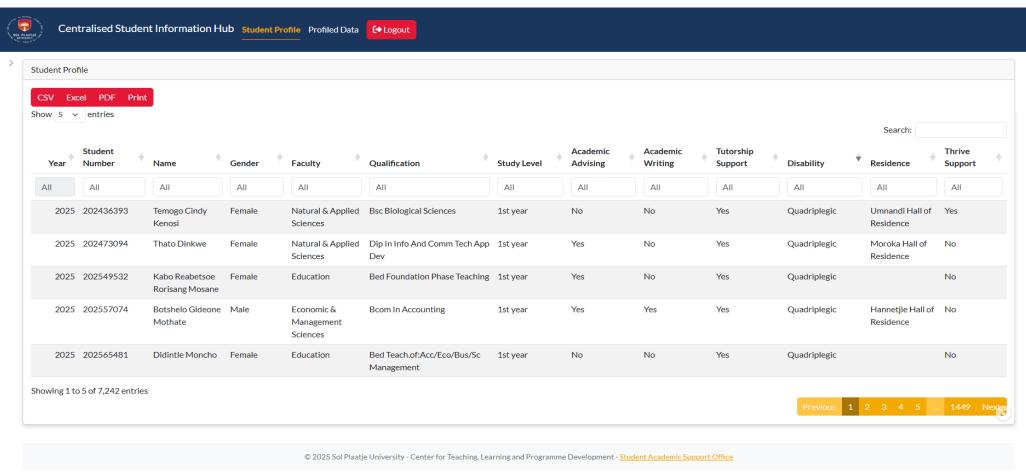
Financial Student Support



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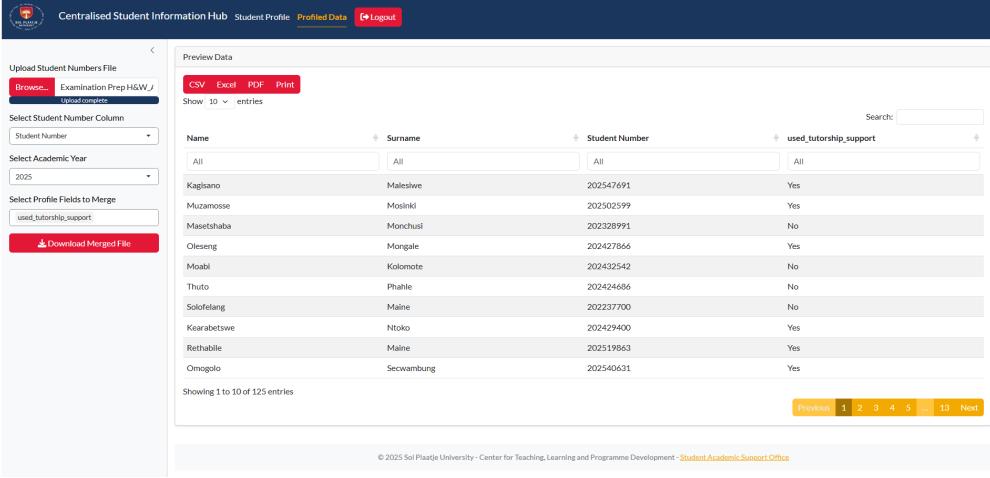


Centralised student information application





Centralised student information application





High-level Descriptive Statistics





Descriptive and Predictive (triangulation) Data Analysis



Hypotheses

- · Benefits for Online Self-paced CBE developed modules: accessible, flexible and outcome-based
- The framework ensures that students attain the same high standards by intentionally teaching durable skills to prepare students to
 actively apply learning to new problems in novel contexts (Gagnon, 2023).

Therefore, the following hypotheses are tested:

- H1: There is a positive relationship between academic orientation participation and student retention and progression in a South African higher education institution.
- H2: Academic advising moderates the relationship between academic orientation and student retention and progression in a South African higher education institution.



Results: Descriptive Analytics

Table 1: 2023 and 2024 First-Year Cohorts

Year				
2023 (N=	2024 (N=2396)	2023 & 2024		
1754)		(N=4150)		
294 (17%)	359 (15%)	653 (16%)		
32 (1.8%)	17 (0.7%)	49 (1.2%)		
74 (4.2%)	29 (1.2%)	103 (2.5%)		
205 (12%)	30 (1.3%)	235 (5.7%)		
431 (25%)	128 (5.3%)	559 (13%)		
718 (41%)	1,833 (77%)	2,551 (61%)		
858 (49%)	1,264 (53%)	2,122 (51%)		
1,522 (87%)	2,117 (88%)	3,639 (88%)		
718 (41%)	1,103 (46%)	1,821 (44%)		
	1754) 294 (17%) 32 (1.8%) 74 (4.2%) 205 (12%) 431 (25%) 718 (41%) 858 (49%) 1,522 (87%)	2023 (N= 2024 (N=2396) 1754) 359 (15%) 294 (17%) 359 (15%) 32 (1.8%) 17 (0.7%) 74 (4.2%) 29 (1.2%) 205 (12%) 30 (1.3%) 431 (25%) 128 (5.3%) 718 (41%) 1,833 (77%) 858 (49%) 1,264 (53%) 1.522 (87%) 2,117 (88%)		

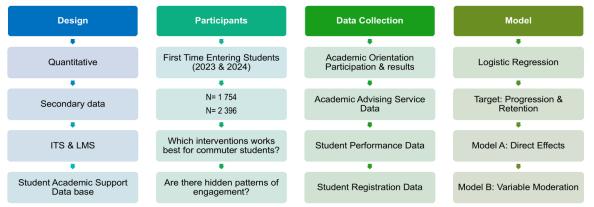
Table 1:

Retention into the second year increased from 87% in 2024 to 88% in 2025.

Progression also increased from 41% to 46%, indicating that most student passed all their first-year.



Methodology: Design, Sample, Data Collection & Model





Results: Regression Model Outcomes

Table 2: Academic Orientation and Retention Model

Variable	OR	p-value
% of Academic Orientation	1.02	<0.001
Course Sections Passed		
Abbreviation: OR = Odds Ratio		

The percentage of academic orientation course sections passed was positively associated with student retention.

Table 3: Academic Orientation and Progression Model

	Variable	OR	p-value
Г	% of Academic Orientation	1.01	<0.001
	Course Sections Passed		
Γ	Abbreviation: OR = Odds Ratio		

Performance in the academic orientation course was a statistically significant predictor of progression to the following year.

H1: Supported

Table 4. Interaction Retention & Progression Model

	Retentio	on	Progression	
Variable	OR	p-value	OR	p-value
% of Academic Orientation Course	1.02	<0.001	1.01	<0.001
Sections Passed				
Used Academic Advising				
no	1.00		1.00	
yes	4.17	<0.001	2.29	<0.001
% of Academic Orientation Course				
Sections Passed * Used Academic				
Advising				
% of Academic Orientation Course	0.98	<0.001	0.99	<0.001
Sections Passed * yes				
Abbreviation: OR = Odds Ratio				

H2 is supported,

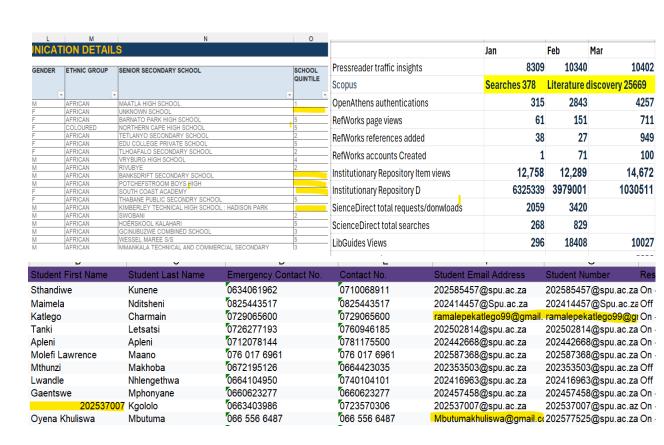
Academic advising serves as a buffer for students, specifically those who did not perform well in academic orientation, to enhance their retention and progression.

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Data inventory and standards: Pitfalls & Solutions

- Missing Data complete data set data collection platform standardised
- Consolidated data unique student IDs negotiate with system administrators for access
- Inconsistent data use mainly student number standardise data collection forms (e.g., attendance registers)
- Data ownership & maintenance assign a responsible individual – ensure quality & maintenance.
- Data complexity (large data sets) clear guidelines – purpose of data





Responsibility and task sharing

Topic	Activities	Tasks
Planning and stakeholder engagement Capacity Building and Training	 Introduce learning analytics aims and objectives. Data inventory and standards Governance framework A series of training and development on learning analytics 	 Audit existing datasets (e.g., format and accessibility) Agree on a common data vocabulary Draft data sharing agreements, including who inputs, maintains and accesses the data. Interpreting dashboard metrics Ethical use of data
System design and integration	 Create a centralised student information application. Create a shared dashboard with role-based access. 	 Centralised student information application Prototype dashboard- integrate academic, psychosocial, library and performance data. Early system warning logic- define risk threshold. Integrate systems (IT)
Pilot testing and iterations	Roll out the dashboard prototype for inputs.	 Rollout to small group (e.g., 1st years in campus housing) Track false/negative alerts Conduct surveys/focus groups on the usefulness of the dashboard
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Thank You









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Private Bag X5008 **North Campus Chapel Street** Kimberley 8300







